



Leadership Trainings & Executive Coaching
www.LancasterLeadership.com

LEADERSHIP ACADEMY

6-12 trainings

Your team performs better when their skills are enhanced. Grow the strengths of your leadership team or staff with a customized, interactive, and comprehensive leadership training program. Invest in your team and bring your organization to the next level.

Topics may include:

- Management vs leadership
- Risk-taking in leadership
- Conflict management
- Your leadership philosophy
- Emotional intelligence
- Managing expectations
- Communication & personality styles
- Customer service
- Receiving & giving feedback
- Energy management
- Rapport & valuing relationships
- Influence
- Principled negotiation
- De-escalation
- Self-care & stress management
- Generations
- Coaching, counseling, discipline
- Difficult employees
- Vision & goal setting
- Diversity & inclusion
- Change
- Time Management & prioritization
- Meeting management
- Accountability
- Successful teams

Check date availability at **928.607.2041**
or **Julie@lancasterleadership.com**.



"Julie is simply amazing. Having attended my fair share of supervisory, managerial, and leadership development trainings, I can say that the 8-day Executive Leadership Academy she facilitated was leaps and bounds ahead of the others. The journey she led us on was filled with thoughtfulness, reflection, challenges, emotions, respect and, most importantly, fun. She is a remarkable trainer that has forever left a lasting impression on me to be a better person in every endeavor I pursue."

– T. Hanecak, Manager

"Julie is a reliable business partner and has been outstanding in the structuring of long term training events and initiatives at the executive level. Julie is a professional, who takes the time and effort to truly understand her clients' needs. She is flexible, provides valuable perspective and great support to individuals and teams alike."

– N. Ivanova-Pfenning, Human Resource Analyst

"Lancaster Consulting's customized Leadership Academy has given us the tools to become more successful supervisors. Julie is one of the most dynamic presenters I have had the privilege of learning from."

– S. Short, Coordinator